

**Thales Israel DIS: Product end-of-life and support contract
expiration in Dec 2025**

Dear INP,

Let us first express that Thales is very proud to work with INP providing you the tools and technology helping you to manage your duties critical for the security and safety of the people of Israel.

As you surely remember in March 2023 Thales organized a workshop in Israel to inform you about the planned end of life of the CABIS 6.x technology and to demonstrate the new portfolio of biometric solutions including the new AFIS system – CABIS 7, the new booking system LiveScan 5 and the new MBI solution. During this meeting in March 2023 we also informed you that due to product end of life we will not be able to extend the S&M contracts for the current solution used by INP beyond the current end date of Dec 2025. We have also informed you that based on initial estimations, it should take around **2 years** from a formal project kick-off to complete the implementation of a new solution.

Later on - in August 2023, Thales held an official meeting with INP in Jerusalem to understand what the future plans for INP AFIS system evolution are and emphasized once again that Thales won't be able to renew the S&M contract beyond 2025.

By this letter we would like to share our concern regarding the discussed timeline. As communicated previously Thales wouldn't be able to support the INP AFIS system beyond Dec 2025, as per the contractual obligation. The only scenario which could enable support beyond Dec 2025 would be based on starting a migration to CABIS 7 solution as soon as possible to replace CABIS 6 and to support this end of life solution just till the end of migration process. We believe it is crucial to make sure that Thales and INP are synchronized regarding the discussed schedule to minimize the risk of operational issues.

Please be sure that Thales is committed to support INP without interruption and to make sure that the migration to the new solution would be smooth and efficient.

Regards,

Zvika

